

Arlington Water Utilities

10 Convenient Ways to Pay

Mobile App:	View and Pay your Arlington Water bill directly from your smartphone with a mobile app powered by Check. Get alerts when payments are due. Visit https://check.me/Arlington to learn more and download the app.
Bankdraft:	Set up your water utility bill to automatically draft out of your bank account on the due date each month. To enroll in this free service go to www.arlingtontx.gov/water to download the form, or enroll online at https://waterbilling.arlingtontx.gov on the "Direct Payment Plan".
Our Website:	Go to WebConnect at https://waterbilling.arlingtontx.gov to register your water account. You can make a one-time payment, set up a pre-scheduled payment, or enroll in automatic recurring monthly payments with a credit/debit card or e-check.
Your Bank's Website:	Use your bank's online bill-pay service (on your bank's website) to pay your Arlington Utilities bill. These payments are normally mailed to us, or sent electronically within 3 to 5 business days.
By Phone:	Our automated telephone system at 817-275-5931 is available 24/7. Use your water account number to pay the previous balance or the full balance of your bill at no charge. Credit/debit cards and electronic check payments are accepted. You can also listen to your balance and payment history.
Authorized Payment Locations:	Make cash or check payments in person at any Kroger, Fiesta, or Elrod's store, and at many local convenience stores and gas stations. For a complete list of our authorized payment locations visit our website at http://www.arlingtontx.gov/water/customerservice_billing_paymentlocation.s.html and click on 'Payment Locations'.
By Mail:	Please include your bill stub with your check or money order and mail it to: Arlington Utilities, PO Box 90020, Arlington TX 76004-3020 and allow 5 to 7 business days for delivery of the mail.
Drop Box:	Outdoor drop boxes are provided at both of our office locations and available 24 hours a day. Drop box payments made after 7:30am will be posted the following business day.
By Phone with a CSR:	Call 817-275-5931 from 8:00am-5:00pm Monday-Friday to speak with a Customer Services Representative. Credit/debit cards or electronic check payments are accepted. There is a \$3.00 convenience fee for a CSR to process your payment over the phone.
In Person with a CSR:	Pay in person at 101 W Abram St or at 1100 SW Green Oaks Blv, Monday - Friday, 8:00 am-5:00 pm. To avoid longer wait times, please note that Mondays, Fridays, and the first day after a holiday are normally very busy.

APR 2014



To view or pay your bill online visit us at <https://waterbilling.arlingtontx.gov> or scan the code.